

**RESEARCH OFFICE – RESEARCH FINANCIAL SERVICES
INVITATION TO BID**

An invitation is hereby issued to suitably qualifying suppliers/ service providers to provide services as described on the table below:

Bid Number	Bid Description	Non-Compulsory Briefing Session	Document	Closing Date
RFQ: UKZN-RFS-09/2024	Cloud based-call centre software solution.	N/A	Document to be requested via email from RFSProcurement@ukzn.ac.za	30 AUGUST 2024 @ 12h00

The University of KwaZulu-Natal is committed to the implementation of its Procurement Policy on Broad-based Black Economic Empowerment (BBBEE).

For procurement related enquires please contact Nomfundo Zaca on RFSProcurement@ukzn.ac.za

For technical related enquiries, please contact Palesa Mataboge & Dr Tichaona Mapuwei on MatabogeP@ukzn.ac.za & MapuweiT@ukzn.ac.za

Bid documents (available in English only) are obtainable by **requesting, via email from RFSProcurement@ukzn.ac.za from Thursday, 22 August 2024 until 15h00 on Tuesday, 27 August 2024.**

Bids with **the applicable Bid No.; the project name, closing date and time**, must be submitted as per bid document instructions, before stipulated time.

The University does not bind itself to accept the lowest bid and reserves the right to accept the whole or part of any bid. If you are not contacted within 90 days after the closing date of the tender, consider your bid unsuccessful.